

Position Description

Umpire Liaison



Area:	Event Operations
Reporting to:	Events Operations Manager
Coordinate with:	Event Operations Manager Match Operations Assistant Bench Manager Umpire Coaches Match Umpires Broadcast

We are looking for volunteers who are:

- 18 years or older
- Reliable, punctual, well presented and courteous
- Friendly and personable, and a great communicator
- Flexible and able to support the team where required
- Able to answer questions from the general public, or at least direct them to help
- Willing and able to wear PPE (Personal Protective Equipment) where required
- Able to follow any COVID-19 regulations and protocols in place at the time, and instructed by Sunshine Coast Lightning representatives
- Quick learners, with the ability to adapt to different environments
- Hold a current Blue Card or can obtain one

In return, we will offer you:

- The opportunity to volunteer at our Game Days in a fun and supportive environment
- A training night where you will learn all about your role on Game Days and be shown around the venue
- A uniform shirt to wear and keep, and a weather jacket if working outside (jacket to be returned post-match)
- An Accreditation pass to access the venue and Game Day areas as required
- Catering throughout your shift
- Where tickets are available and your volunteer shift finishes on time, access to watch the game
- A photo on court with the entire Workforce Crew and Players after a selected game
- An end of Season thankyou event hosted by several Lightning Players

Primary Roles:

- To liaise between the Match Umpires, Umpire Coaches, Match Operations Assistant and Bench Manager.
- Responsible for ensuring the needs of the Umpires are met in accordance with Suncorp Super Netball (SSN) guidelines; i.e. change rooms, Field of Play (FOP) set-up, recovery process, water and ice provision.

Key Tasks	Description
1.	Arrive at the venue as per your shift allocation, collect your accreditation and check into the Workforce Room.
2.	Attend the key workforce briefing and collect your folder and sign out your radio.
3.	Return to the Workforce Room after the meeting to have your meal– read through the run sheet and be aware of your key timings.
4.	Head courtside and ensure the Umpires change room and FOP set-up are in accordance with the SSN guidelines, including Umpires water and fruit platter.
5.	Ensure water and ice requirements of Umpires are met both prior and during the match.
6.	Ensure Umpires are fitted with microphones from Broadcast.
7.	Escort Umpires from the change room to the field of play as per run sheet timings.
8.	Escort the Reserve Umpire to the coin toss – introduce the person doing the coin toss.
9.	Stand out of view of the cameras in the FOP and escort the Umpires to the umpire room at half time (quarter times they remain courtside at their chairs).
10.	Ensure that post–game the Umpires are escorted safely from the FOP to their change room.
11.	Where applicable, escort Umpires to any post-game requirements.
12.	Liaise with Team Managers post-game regarding the option for Team Coaches to be escorted to umpire change room for discussion if required.
13.	Assist with any other tasks including the pack down of the Umpires room as requested by the Event Operations Manager.
14.	At the end of the match, return to the Workforce Room and check out and hand back your radio and folder. Write any feedback in the feedback book before departing.