

# Position Description

## Lucy Lightning (Mascot)



<b>Area:</b>	Event Operations
<b>Reporting to:</b>	Mascot Assistant
<b>Coordinate with:</b>	Marketing Manager
	Match Operations Assistant
	Sports Presentation Assistant
	Game Day Workforce Coordinator

### We are looking for volunteers who are:

- 18 years or older
- Reliable, punctual, well presented and courteous
- Friendly and personable, and a great communicator
- Flexible and able to support the team where required
- Able to answer questions from the general public, or at least direct them to help
- Willing and able to wear PPE (Personal Protective Equipment) where required
- Able to follow any COVID-19 regulations and protocols in place at the time, and instructed by Sunshine Coast Lightning representatives
- Quick learners, with the ability to adapt to different environments
- Hold a current Blue Card or can obtain one

### In return, we will offer you:

- The opportunity to volunteer at our Game Days in a fun and supportive environment
- A training night where you will learn all about your role on Game Days and be shown around the venue
- A uniform shirt to wear and keep, and a weather jacket if working outside (jacket to be returned post-match)
- An Accreditation pass to access the venue and Game Day areas as required
- Catering throughout your shift
- Where tickets are available and your volunteer shift finishes on time, access to watch the game
- A photo on court with the entire Workforce Crew and Players after a selected game
- An end of Season thankyou event hosted by several Lightning Players
- This is a paid role; payment information will be advised to the person who fills this game day workforce role.

### Primary Roles:

- Be the (hidden) face of Sunshine Coast Lightning! interact with Members, fans and spectators to increase their game day satisfaction!
- Hype up the crowd and be ready to get involved in any activations or games that take place.
- Suitable applicants must:
  - Have a friendly personality (e.g. not afraid to approach people, get photos, interact with children)
  - Be between 170 – 180cm in height
  - Be a slim to medium build
  - Be able to handle the heat (wearing the suit can get very hot)

Key Tasks	Description
1.	Arrive at venue at least two hours before the start of the match, collect your accreditation, sign into the Workforce Room and have your meal.
2.	Familiarise yourself with the run sheet timings, activations and spaces before suiting up! Meet up with the Mascot Assistant and head to the Strike Zone.
3.	Walk around the Strike Zone interacting with spectators, taking photos, high fiving, taking part in sponsor activations (e.g. shooting hoops), handing out giveaways and dancing.
4.	Move inside the Stadium as per provided game day timings and interact with the crowds in the stadium. Partake in any activities as required by the Event Operations Manager and/or Sports Presentation (e.g. quarter breaks, fan engagement activities).
5.	Interact with the crowd post-game while they wait for Player signings to commence.
6.	Stay hydrated and take breaks as required.
7.	Post Player signings return the suit and your accreditation to the Workforce Room and check out. Write any feedback in the feedback book before departing.