

# Position Description

## FOP Attendants



**Area:** Event Operations  
**Reporting to:** Workforce Coordinator  
Game Day and Events Manager

### We are looking for volunteers who are:

- 18 years or older
- Reliable, punctual, well presented and courteous
- Friendly and personable, and a great communicator
- Flexible and able to support the team where required
- Able to answer questions from the general public, or at least direct them to help
- Willing and able to wear PPE (Personal Protective Equipment) where required
- Able to follow any COVID-19 regulations and protocols in place at the time, and instructed by Sunshine Coast Lightning representatives
- Quick learners, with the ability to adapt to different environments
- Hold a current Blue Card or can obtain one

### In return, we will offer you:

- The opportunity to volunteer at our Game Days in a fun and supportive environment
- A training night where you will learn all about your role on Game Days and be shown around the venue
- A uniform shirt to wear and keep, and a weather jacket if working outside (jacket to be returned post-match)
- An Accreditation pass to access the venue and Game Day areas as required
- Catering throughout your shift
- A photo on court with the entire Workforce Crew and Players after a selected game
- An end of Season thankyou event hosted by several Lightning Players

### Primary Roles:

- Oversee the Field of Play (FOP), and ensure that it remains a 'clean' space for the entire Match;
- If a ball enters a 'dirty' zones, pass a 'clean' ball back to the Players on court before retrieving the 'dirty', returning to your position and sanitising the ball;
- Enter the FOP when called on by an umpire to clean and sanitise any spillage made on the match court.
- This role requires you to be attentive at all times and be able to act quickly to ensure the match is not held up. You will receive full training so that you are aware what you need to know and where you can and cant go etc.

Key Tasks	Description
1.	Arrive at venue as per your shift allocation. Collect your accreditation and head to the workforce room, where you will be able to get any more event requirement information and equipment.
2.	Make your way out to the FOP as per your instructions in your pre-game briefing and run sheet. Familiarise yourself with the FOP area, including the clean and dirty zones, where your cleaning equipment is and the FOP areas that you will cover for the match.
3.	Stay within the FOP area and wherever possible, out of the camera arc.
4.	Remain alert and attentive in your allocated position, follow all instructions and quickly collect the match ball if it goes out of court. Move quickly on and off the FOP during the breaks.
5.	Assist with any signage knocked over to return it to its original position as quickly as possible.
6.	Wipe down the court if directed by the Umpires.
7.	Return your accreditation, and any game equipment to the workforce room and check out.